## 16. Redirection

| Duration | To or from a United <br> Kingdom business <br> address per business <br> name | To or from a United <br> Kingdom residential <br> address per name |
| :--- | :--- | :--- |
| 1 month | $£ 13.40$ | $£ 6.65$ |
| 3 months | $£ 22.40$ | $£ 14.55$ |
| 6 months | $£ 44.80$ | $£ 22.40$ |
| 12 months | $£ 67.20$ | $£ 33.60$ |

## 18. Response Services

| Service | Licence Fee | Postage |  | Handling Charge |
| :---: | :---: | :---: | :---: | :---: |
| Response Services | £66.00 per annum | Applicable first Class \& second class |  | $0.5 \mathrm{p}$ |
| Bar-coded <br> Response Service | $£ 66.00$ per annum | Applicable first Class \& second |  | None |
| Freepost Name | $\begin{aligned} & £ 160.00 \\ & \text { per annum } \end{aligned}$ | Weight not over | Price per letter | None |
|  |  | $\begin{aligned} & \hline 60 \mathrm{~g} \\ & 100 \mathrm{~g} \\ & 150 \mathrm{~g} \\ & 200 \mathrm{~g} \\ & \text { Over } 250 \mathrm{~g} \end{aligned}$ | 39p <br> 55p <br> 72p <br> 87p <br> First class <br> tariff <br> plus <br> 10p |  |


| Response <br> Service with <br> Special | $£ 68.80$ | Applicable Special <br> Delivery charge | None |
| :--- | :--- | :--- | :--- |
| Delivery <br> (including <br> maximum <br> compensation <br> up to £500 |  |  |  |
| Response <br> Service with <br> Special | $£ 68.80$ | Applicable Special <br> Delivery charge <br> (including <br> maximum <br> compensation <br> up to $£ 1,000$ |  |
| Response <br> Service with | $£ 68.80$ | Applicable Special | None |
| Special <br> Delivery <br> (including <br> maximum <br> compensation <br> up to $£ 2,500$ |  | Delivery charge | None |

The $£ 66.00$ (Response Service and Bar-coded Response Service) and the $£ 68.80$ (Special Delivery) licence fees listed above apply where the total number of licences held by a person does not exceed 10 . Thereafter, each additional licence will carry a fee of $£ 35.00$.

## 20. Special Delivery

| Weight <br> not over | Fee for <br> maximum <br> compensation <br> up to $£ 500$ | Fee for <br> maximum <br> compensation <br> up to $£ 1,000$ | Fee for <br> maximum <br> compensation <br> up to $£ 2,500$ |
| :--- | :--- | :--- | :--- |
|  | $£ 3.85$ | $£ 4.30$ | $£ 5.20$ |
| 100 g | $£ 4.25$ | $£ 4.70$ | $£ 5.60$ |
| 500 g | $£ 5.35$ | $£ 5.80$ | $£ 6.70$ |
| 1 kg | $£ 6.95$ | $£ 7.40$ | $£ 8.30$ |
| 2 kg | $£ 19.00$ | $£ 19.45$ | $£ 20.35$ |
| 10 kg |  |  |  |

## 'Schedule 2 - Definitions of Terms Used in this Scheme

9. The following definitions shall be inserted in alphabetical order into this Schedule:
"POSTAGE STAMP
A stamp authorised for use by the Post Office to indicate payment of
postage and/or fees on a letter or to indicate that the sender of a letter has entered into an arrangement with the Post Office to pay postage and/or fees on that letter. A postage stamp may be adhesive in order for it to be affixed to a cover or envelope as the Post Office may from time to time permit."

## "MARK

A collective term for a mark or impression (to include a franking mark, a printed postage impression, a postage paid symbol, pre printed stationary, pre-paid in cash and Smartstamp) authorised for use by the Post Office to indicate payment of postage and/or fees on a letter or to indicate that the sender of a letter has entered into an arrangement with the Post Office to pay postage and/or fees on that letter. A mark may be a non-adhesive (when it is embossed, impressed or printed on a cover or envelope) as the Post Office may from time to time permit."
"PRE-PRINTED STATIONARY
Stationary pre-printed by Royal Mail to include postage."
"SMARTSTAMP ${ }^{\text {тм }}$
A postage impression used by customers posting items with the Smartstamp ${ }^{\text {TM }}$ indicia having entered into the relevant Smartstamp ${ }^{\text {TM }}$ terms and conditions"
"PPI
A Printed Postage Impression indicating postage payable to Royal Mail and printed under Licence from Royal Mail."
10. The definition of POSTAGE STAMP AND MARK to be deleted.'

Signed by: John Rowley for and on behalf of Royal Mail Group plc. Date: 1st April 2005
(a) Royal Mail Group plc (a company registered in England and Wales under number 4138203) is a universal service provider as defined in section 4(3)(a) of the Postal Services Act 2000. Royal Mail Group plc is the successor postal services company referred to in article 37(1) of the Postal Service Act 2000. (Commencement No. 4 and Transitional and Savings Provisions) Order 2001 (2001/1148 (C.37)). It changed its name from Consignia plc on 4 November 2002.
(b) 2000 c 26
(c) The Post Office Inland Letter Scheme 2000 was amended, renamed the Successor Postal Services Company Inland Letter Post Scheme 2001 and treated as made under section 89 of the Postal Services Act 2000 by the article 37 of the Postal Services Act 2000 (Commencement No. 4 and Transitional and Savings Provisions) Order 2001 (2001/1148(C37))
(d) Belfast Gazette, 29 June 2001, issue number 6257
(e) Belfast Gazette, 6 July 2001, issue number 6259
(f) Belfast Gazette, 23 November 2001, issue number 6298
(g) Belfast Gazette, 28 June 2002, issue number 6363
(h) Belfast Gazette, 17 January 2003, issue number 6420
(i) Belfast Gazette, 2 May 2003, issue number 6451
(j) Belfast Gazette, 21 November 2003, issue number 6509
(k) Belfast Gazette, 19 December 2003, issue number 6517
(l) Belfast Gazette, 26 March 2004, issue number 6545
(m) Belfast Gazette, 16 April 2004, issue number 6554
(n) Belfast Gazette, 24 September 2004, issue number 6599
(o) Belfast Gazette, $8{ }^{\text {th }}$ October 2004, issue number 6603
(p) Belfast Gazette, $22^{\text {nd }}$ October 2004, issue number 6607
(q) Belfast Gazette, $17^{\text {th }}$ December 2004, issue number 6623
(r) Belfast Gazette, $18^{\text {th }}$ February 2005, issue number 6635
(2201/17)

## ROYAL MAIL GROUP PLC SCHEME OL01/2005

[This note is not part of the Scheme]
NOTE: The Scheme which follows this Note is made under Section 89 of the Postal Services Act 2000 and amends the Successor Postal Services Company Overseas Letter Post Scheme 2001. The Scheme, which comes into force on $7^{\text {th }}$ April 2005, revises the prices for several products set out in the Schedules.
ROYAL MAIL GROUP PLC OVERSEAS LETTER POST (AMENDMENT No 10) SCHEME 2005
Made.............................................................. 1st April 2005
Coming into operation............................................ 7th April 2005
Royal Mail Group plc ${ }^{(a)}$ by virtue of the powers conferred upon it by section 89 of the POSTAL SERVICES ACT $2000^{(\mathbf{b})}$ and of all other powers enabling it in this behalf, hereby makes the following Scheme:
Commencement, citation and interpretation

1. This Scheme shall come into operation on 7 April 2005 and may be cited as the Royal Mail Group plc Overseas Letter Post Amendment (No.10) Scheme 2005.
2. This Scheme shall be read as one with the Successor Postal Services Company Overseas Letter Post Scheme 2001 ${ }^{(\text {c) }}$ (hereinafter called "the Scheme") as amended by the Consignia plc Overseas Letter Post Scheme Amendment (No.1) 2001 ${ }^{(\mathrm{d})}$, the Consignia plc Overseas

Letter Post Scheme Amendment (No.2) 2001 ${ }^{(\text {e })}$, the Consignia plc Overseas Letter Post Scheme Amendment (No.3) $2001^{(f)}$, the Consignia plc Overseas Letter Post Scheme Amendment (No.4) $2002^{(\mathrm{g})}$, the Consignia plc Overseas Letter Post Scheme Amendment (No.5) $2002^{(\mathbf{h})}$, the Royal Mail Group plc Overseas Letter Post Scheme Amendment (No.6) $20033^{(i)}$, the Royal Mail Group plc Overseas Letter Post Scheme Amendment (No.7) 2003 ${ }^{(\mathrm{j})}$, the Royal Mail Group plc Overseas Letter Post Scheme Amendment (No.8) Scheme $2003^{(k)}$, and the Royal Mail Group plc Overseas Letter Post Scheme Amendment (No.9) Scheme $2004^{(1)}$.
3. A reference in this Scheme to the Successor Postal Services Company shall be read as a reference to Royal Mail Group plc.

## SCHEDULE 1

## Paragraphs 5 and 7

Rates of Postage on Letter and Postcards other than Air Mail Packets

Part 1. Rates of Postage under paragraph 5 (1)

| 1. Letter |  |  |
| :--- | :---: | :---: |
|  | Weight not over | P |
|  | 20 g | 42 |
| 40 g | 60 |  |
| 60 g | 78 |  |
|  | 80 g | 96 |
| 100 g | 114 |  |
| 120 g | 132 |  |
|  | 140 g | 150 |
|  | 160 g | 168 |
|  | 180 g | 186 |
|  | 200 g | 203 |
|  | Each additional 20g or part |  |
|  | thereof (up to a maximum | weight of 2kg) |

Part 2. Rates of postage under paragraph 5(2)

| 1. Letter | Weight not over |  |
| :--- | :---: | :---: |
|  | 20 g | P |
|  | 40 g | 42 |
|  | 60 g | 60 |
|  | 80 g | 98 |
|  | 100 g | 114 |
|  | 120 g | 132 |
|  | 160 g | 150 |
|  | 180 g | 168 |
|  | 200 g | 186 |
|  | Each additional 20 g or part <br> thereof (up to a maximum <br> weight of 2 kg ) | 203 |
|  |  | 17 |

Part 3. Rates of postage under paragraphs 5(3) and 7(3)

| Letter |  |  |
| :--- | :---: | :---: |
|  | Weight not over | P |
| 20 g | 40 |  |
| 60 g |  |  |
| 100 g | 68 |  |
| 150 g | 96 |  |
| 200 g |  |  |
|  | Each additional 50 g or part <br> thereof (up to a maximum <br> weight of 2 kg ) | 134 |
|  |  | 172 |
| 2. Postcard |  | 38 |

## SCHEDULE 2

Part 2 Rates of postage under paragraph 10(1)

| 1. European Airmail Printed Packet |  |
| :---: | :---: |
| Weight not over |  |
| 100 g | P |
| 120 g | 89 |
| 140 g | 98 |
| 160 g | 107 |
| 180 g | 116 |
| 200 g | 125 |
| 220 g | 134 |
| 240 g | 143 |
| 260 g | 152 |
| 280 g | 161 |
| 300 g | 170 |
| 320 g | 180 |
| 340 g | 190 |
| 360 g | 200 |
| 380 g | 210 |
| 400 g | 220 |
| 420 g | 230 |
| 440 g | 240 |
| 460 g | 250 |
| 480 g | 260 |
| 500 g | 270 |
| 520 g | 280 |
| 540 g | 290 |
| 560 g | 300 |
| 580 g | 310 |
| 600 g | 319 |
| Each additional 20 g or | 328 |
| part thereof up to 2 kg |  |
| Each additional 20 g or |  |
| part thereof up to 5 kg * | 9 |
| Part 3 Rates of postage under paragraph $10(2)$ | 9 |


| 1. International Surface Printed Packet. <br> Weight not over <br> 100 g <br> 150 g <br> 200 g <br> 250 g <br> 300 g <br> 350 g <br> 400 g <br> 450 g <br> 500 g <br> Each additional 50 g or part thereof (up to maximum of 2 kg ) <br> Each additional 50 g or part thereof (up to maximum of 5 kg )* | $P$ 67 90 113 136 159 182 205 228 251 23 23 |
| :---: | :---: |
| *for books and pamphlets only |  |
| 2. Small Packet <br> Weight not over $\begin{aligned} & 100 \mathrm{~g} \\ & 150 \mathrm{~g} \\ & 200 \mathrm{~g} \\ & 250 \mathrm{~g} \\ & 300 \mathrm{~g} \\ & 350 \mathrm{~g} \\ & 400 \mathrm{~g} \\ & 450 \mathrm{~g} \\ & 500 \mathrm{~g} \end{aligned}$ <br> Each additional 50 g or part thereof (up to maximum of 2 kg ) <br> Each additional 50 g or part thereof (up to maximum of 5 kg )* | $P$ 67 90 113 136 159 182 205 228 251 23 23 |

*for books and pamphlets only

Part 4 Rates of postage under paragraph 10(3)

| European Airmail Small Packet |  |
| :---: | :---: |
| Weight not over |  |
| 100 g | P |
| 120 g | 103 |
| 140 g | 114 |
| 10 g | 125 |
| 180 g | 136 |
| 200 g | 147 |
| 220 g | 158 |
| 240 g | 169 |
| 260 g | 179 |
| 280 g | 189 |
| 30 g | 199 |
| Each additional 20 g or part | 209 |
| thereof (up to a maximum of 2 kg ) | 10 |

Part 5 Rates of postage under paragraph 7(1)(i)

|  |  |
| :---: | :---: |
| Weight not over | P |
| 60 g | 30 |
| 100 g | 46 |
| 150 g | 64 |
| 200 g | 79 |
| 250 g | 94 |
| 300 g | 107 |
| 350 g | 121 |
| 400 g | 140 |
| 450 g | 159 |
| 500 g | 178 |
| 600 g | 215 |
| 700 g | 252 |
| 750 g | 271 |
| 800 g | 290 |
| 900 g | 327 |
| 1000 g | 364 |

## SCHEDULE 3

Rates of Postage on Air Mail Packets

## Part 1

| 1. Airmail Letter to Zone 1 |  |
| :---: | :---: |
| Weight not over | P |
| 10 g | 47 |
| 20 g | 68 |
| 40 g | 105 |
| 60 g | 142 |
| 80 g | 179 |
| 100 g | 216 |
| 10 g | 253 |
| 140 g | 290 |
| 160 g | 327 |
| 180 g | 364 |
| 200 g | 401 |
| 220 g | 438 |
| 240 g | 475 |
| 20 g | 512 |
| 280 g | 549 |
| 300 g | 586 |
| Each 20g thereafter or part | 37 |
| thereof (up to a maximum weight of 2 kg ) |  |
| 3. Airmail Postcard to Zone 1 or Zone 2 | 47 |

## Part 2

| 1. Airmail Printed Packet to Zone 1 |  |
| :---: | :---: |
| Weight not over | P |
| 100 g | 135 |
| 120 g | 155 |
| 140 g | 175 |
| 10 g | 195 |
| 180 g | 215 |
| 200 g | 235 |
| 220 g | 255 |
| 240 g | 275 |
| 260 g | 295 |
| 280 g | 315 |
| 30 g | 335 |
| Each 20g thereafter or part | 20 |
| thereof (up to maximum weight of 2 kg ) | 20 |
| Each 19g thereafter or part |  |
| thereof (up to maximum weight of 5 kg$)^{*}$ | 20 |

*books and pamphlets only

| 2. Airmail Printed Packet to Zone 2 |  |
| :---: | :---: |
| Weight not over | P |
| 100 g | 135 |
| 120 g | 155 |
| 140 g | 175 |
| 160 g | 195 |
| 180 g | 215 |
| 200 g | 235 |
| 220 g | 255 |
| 240 g | 275 |
| 260 g | 295 |
| 280 g | 315 |
| 300 g | 335 |
| Each 20 g thereafter or part |  |
| thereof (up to maximum weight of 2 kg ) | 20 |
| Each 19 g thereafter or part |  |
| thereof (up to maximum weight of 5 kg )* | 20 |

*books and pamphlets only

| 3. Airmail Small Packet to Zone 1 |  |
| :---: | :---: |
| Weight not over | P |
| 100 g | 137 |
| 120 g | 156 |
| 140 g | 175 |
| 160 g | 194 |
| 180 g | 213 |
| 200 g | 232 |
| 220 g | 251 |
| 240 g | 270 |
| 260 g | 289 |
| 280 g | 308 |
| 300 g | 327 |
| Each 20g or part thereof | 19 |
| (up to a maximum of 1 kg ) |  |
| Each 20g or part thereof | 18 |
| (up to a maximum of 2 kg ) |  |
|  |  |
| 100 g | P |
| 120 g | 137 |
| 140 g | 156 |
| 180 g | 175 |
| 200 g | 194 |
| 220 g | 213 |
| 240 g | 232 |
| 260 g | 251 |
| 280 g | 270 |
| 300 g | 289 |
| Weight not over | 308 |
| Each 20g or part thereof | 327 |
| (up to a maximum of 1 kg ) | 19 |
| Each 20 g or part thereof |  |
| (up to a maximum of 2 kg ) | 18 |

Part 3

| 1. To all British Forces Post Office |  |
| :---: | :---: |
| or US Army Post Office addresses. |  |
| Weight not over |  |
| 60 g | P |
| 100 g | 30 |
| 150 g | 46 |
| 200 g | 64 |
| 250 g | 79 |
| 300 g | 94 |
| 350 g | 107 |
| 400 g | 121 |
| 450 g | 140 |
| 500 g | 159 |
| 600 g | 178 |
| 700 g | 215 |
| 750 g | 252 |
| 800 g | 271 |
| 900 g | 290 |
| 1000 g | 327 |
| Each additional 250 g or part thereof | 364 |
| (up to maximum weight of 2 kg ) |  |
|  | 88 |

Signed by: John Rowley for and on behalf of Royal Mail Group plc. Date: 1st April 2005
(a) Royal Mail Group plc (a company registered in England and Wales under number 4138203) is a universal service provider as defined in section 4(3)(a) of the Postal Services Act 2000. Royal Mail Group plc is the successor postal services company referred to in article 40(1) of the Postal Service Act 2000. (Commencement No. 4 and Transitional and Savings Provisions) Order 2001 (2001/1148 (C.37)). It changed its name from Consignia plc on 4 November 2002.

## (b) 2000 c 26

(c) The Post Office Overseas Letter Scheme 2000 was amended, renamed the Successor Postal Services Company Overseas Letter Post Scheme 2001and treated as made under section 89 of the Postal Services Act 2000 by the article 40 (1) of the Postal Services Act 2000 (Commencement No. 4 and Transitional and Savings Provisions) Order 2001 (2001/1148(C37))
(d) Belfast Gazette dated 29 June 2001, issue number 6257
(e) Belfast Gazette dated 17 August 2001, issue number 6271
(f) Belfast Gazette dated 14 December 2001, issue number 6305
(g) Belfast Gazette dated 28 June 2002, issue number 6363
(h) Belfast Gazette dated 25 October 2002, issue number 6396
(i) Belfast Gazette dated 11 April 2003, issue number 6445
(j) Belfast Gazette dated 2 May 2003, issue number 6451
(k) Belfast Gazette dated 3 October 2003, issue number 6495
(l) Belfast Gazette dated 26 March 2004, issue number 6545
(2201/18)

## ROYAL MAIL GROUP PLC SCHEME IP1/2005

## [This Note is not part of the Scheme]

NOTE: The Scheme which follows this Note is made under section 89 of the Postal Services Act 2000 and amends the Successor Postal Services Company Inland Parcel Post Scheme 2001. The Scheme, which comes into force on 7th April 2005, revises certain postal charges and compensation provisions.

## ROYAL MAIL GROUP PLC INLAND PARCEL POST (AMENDMENT NO 9) SCHEME 2005

Made
$.1^{\text {st }}$ April 2005
Coming into operation ..........................................7th April 2005
Royal Mail Group plc ${ }^{\left({ }^{(a)}\right)}$ by virtue of the powers conferred upon it by section 89 of the Postal Services Act $2000^{(\mathbf{b})}$ and of all other powers enabling it in this behalf, hereby makes the following Scheme:

## Commencement and citation

1. This Scheme shall come into operation on $7^{\text {th }}$ April 2005 and may be cited as the Royal Mail Group plc Inland Parcel Post (Amendment No. 9) Scheme 2005.
2. This Scheme shall be read as one with the Successor Postal Services Company Inland Parcel Post Scheme $2001{ }^{(c)}$ (hereinafter called "the Scheme"), as amended by the Consignia plc Inland Parcel Post (Amendment No. 1) Scheme $2001{ }^{(\mathrm{d})}$, the Consignia Plc Inland Parcel

Post (Amendment No. 2) Scheme $2001{ }^{(\mathrm{e})}$, the Consignia plc Inland Parcel Post (Amendment No. 3) Scheme $2002{ }^{(f)}$, the Consignia plc Inland Parcel Post (Amendment No. 4) Scheme 2002 ${ }^{(\mathrm{g})}$, the Royal Mail Group plc Inland Parcel Post (Amendment No. 5) Scheme 2003 ${ }^{(h)}$, the Royal Mail Group plc Inland Parcel Post (Amendment No. 6) Scheme $2003{ }^{(\mathbf{i})}$, the Royal Mail Group plc Inland Parcel Post (Amendment No. 7) Scheme $2004^{(\mathrm{j})}$ and the Royal Mail Group plc Inland Parcel Post (Amendment No. 8) Scheme 2004 ${ }^{(\mathbf{k})}$.
3. A reference in this Scheme to the Successor Postal Services Company shall be read as a reference to Royal Mail Group plc.

## Interpretation

4. There shall be added at paragraph 3(1) to the Scheme before the interpretation for franking equipment the following interpretation:
"First Class" has the meaning as set out at Schedule 2 in the Successor Postal Services Inland Letter Post Scheme 2001 as amended from time to time;"

## Rates of Postage

5. There shall be substituted the following for Schedule 1 to the Scheme:
"Schedule 1
Paragraphs 5 and 10

## Rates of Postage and Limits of Size and Weight

## Column 1 <br> Column 2

(a) Rates of Postage for Royal Mail Standard Parcels:

|  | $£$ |
| :--- | :--- |
| Weight not exceeding 1 kg | $\mathbf{3 . 6 0}$ |
| Weight exceeding 1 kg but not exceeding 1.5 kg | 4.63 |
| Weight exceeding 1.5 kg but not exceeding 2 kg | 4.97 |
| Weight exceeding 2 kg but not exceeding 4 kg | $\mathbf{7 . 2 0}$ |
| Weight exceeding 4 kg but not exceeding 6 kg | $\mathbf{8 . 1 7}$ |
| Weight exceeding 6 kg but not exceeding 8 kg | 9.32 |
| Weight exceeding 8 kg but not exceeding 10 kg | $\mathbf{1 0 . 0 0}$ |
| Weight exceeding 10kg but not exceeding 20 kg | $\mathbf{1 1 . 6 5}$ |

(b) Limits of Size on Royal Mail Standard Parcels

Not exceeding 1.5 m in length with a maximum combined length and girth of 3 m . (Girth must be measured around the thickest part).
(c) Limits of Weight on Royal Mail Standard Parcels:

Not exceeding 20kg.

## Compensation Fees

6. There shall be substituted the following for Schedule 4 Part I of the Scheme

## "Part I

Parcel Compensation fee and maximum compensation.

Column $1 \quad$ Column 2

| Compensation fee <br> (in addition <br> to postage) | Maximum compensation |
| :---: | :---: |
| $£ 0.75$ | payable |
| $£ 1.75$ | $£ 100$ |
| $£ 3.00$ | $£ 250$ |
| Compensation for certain other postal packets |  |

## Compensation for certain other postal packets

7. Sub-paragraph (3) of paragraph 26 of the Scheme shall be deleted and replaced with the following:
"The maximum compensation the Post Office will pay if an ordinary packet or its contents are lost or damaged is 100 times the cost of a First Class stamp at its first weight step, or the market value of the ordinary packet at the time the cause of action arises, whichever is the lower."
SIGNED BY Mark Sherborne for and on behalf of Royal Mail Group plc
$1^{\text {st }}$ April 2005
(a) Royal Mail Group plc (a company registered in England and Wales under number 4138203) is a universal service provider as defined in section 4(3)(a) of the Postal Services Act 2000.
(b) 2000 c 26
(c) The Post Office Inland Parcel Post Scheme 1989 was amended, renamed the Successor Postal Services Company Inland Parcel
